

PROFESSIONALS FOR REFORM SUPPORT MECHANISM

HUMAN RESOURCE SUPPORT FOR CRITICAL REFORM INITIATIVES

TERMS OF REFERENCE

TEAM LEADER OF ADMINISTRATIVE SERVICES REFORM OFFICE

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| ToR Date of Issuance: | April 14, 2016 |
| Due Date for Applications: | April 29, 2016 at 17:00 |

1. Purpose of the Reform Initiative

Within the framework of reforms under the Strategy 2020, the National Reforms Council and line Ministries are working on implementation of deregulation, decentralization and public administration reforms. These reforms are covering the reform of administrative services (AS). Key stakeholders of the administrative services reform include the Ministry of Economic Development and Trade (MEDT - the leading Ministry), Ministry of Justice, Ministry of Regional Development, Construction and Housing, Verkhovna Rada, State Agency for E-Governance, others.

MEDT and EDGE (the Expert Deployment for Governance and Economic Growth Project is a responsive initiative designed to resolve some of the most pressing issues in governance reform and development in Ukraine) have agreed to establish an Administrative Services Office (ASO) that will act as an independent donor-funded non-government office with certain mandate from the MEDT to coordinate and support the administrative services reform conducted by numerous stakeholders. The office will be supervised by the Steering Committee to plan, implement, communicate and coordinate multiple stakeholders of the administrative services reform. Based on the reform framework, it is planned that ASO will cover three sectors:

1. **Administrative services and procedures**
2. **Centers for administrative services**
3. **E-services**

2. Scope of work

The incumbent will be responsible for establishment and overall development of the ASO. Indicative work may include the following:

Establishment of ASO

- Establishment of ASO in close collaboration with MEDT
- Recruitment of staff
- Development of procedures and processes for ASO; establishment of reporting guidelines
- Development of each functional area within the approved structure
- Definition of deliverables for each of the functional areas of ASO

Management

- Overall daily management of the ASO and team oversight
- Financial management of the ASO in close collaboration with the funder
- Supervision of planning and reporting
- Proper internal and external communication of the ASO

Operations

- Develop of ASO work plan in close cooperation with MEDT and Steering committee
- Develop and deliver products related to admin services reform as per plan
- Create learning tools and ensure knowledge transfer
- Continuous liaison with reform stakeholders
- Effective coordination of donors in the sector

3. Qualifications and Experience

The incumbent is expected to have the following qualifications:

- Proven ability to lead a team of experts in donor-funded, business or public projects;
- Preferably at least 10 years of experience in project management, legal, regulatory or other related areas
- Experience in reforming regulatory environment, administrative services or public administration in Ukraine or CEE;
- Understanding of the reform agenda, especially decentralization, deregulation, public administration, administrative services reform, with professional involvement over the past five years
- Well-developed contacts among government institutions, donors and expert circles.

4. Duration, timing, and location

The total duration of the consultancy is expected to be 12 months, with possible extension for another 12 months. The start of consultancy is expected to be May 10th, 2016. The expert will report to the Steering Committee comprising of representatives of MEDT, EDGE and other. The workplace will be in the premises of the Ministry of Economic Development and Trade of Ukraine.

5. Submissions

The candidate should be registered as a private entrepreneur (or will be registered before signing the employment agreement). Submissions must be prepared in English and delivered electronically by 17:00 Kyiv time on April 29, 2016 to the following address: prsm@fsr.org.ua. All submissions must include:

- 1) A summary (max. 2 pages) of the applicant's expertise and experience (in English) that explains how the candidate meets the criteria listed above;
- 2) Applicant's CV (in English);
- 3) Three names of referees;
- 4) *Proof of previous experience – only for shortlisted candidates.*