

# PROFESSIONALS FOR REFORM SUPPORT MECHANISM

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## HUMAN RESOURCE SUPPORT FOR CRITICAL REFORM INITIATIVES

### TERMS OF REFERENCE

#### CAPACITY BUILDING EXPERT OF ADMINISTRATIVE SERVICES REFORM OFFICE

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|----------------------------|-------------------------|
| ToR Date of Issuance:      | April 14, 2016          |
| Due Date for Applications: | April 29, 2016 at 17:00 |

#### 1. Purpose of the Reform Initiative

Within the framework of reforms under the Strategy 2020, the National Reforms Council and line Ministries are working on implementation of deregulation, decentralization and public administration reforms. These reforms are covering the reform of administrative services (AS). Key stakeholders of the administrative services reform include the Ministry of Economic Development and Trade (MEDT - the leading Ministry), Ministry of Justice, Ministry of Regional Development, Construction and Housing, Verkhovna Rada, State Agency for E-Governance, others.

MEDT and EDGE (the Expert Deployment for Governance and Economic Growth Project is a responsive initiative designed to resolve some of the most pressing issues in governance reform and development in Ukraine) have agreed to establish an Administrative Services Office (ASO) that will act as an independent donor-funded non-government office with certain mandate from the MEDT to coordinate and support the administrative services reform conducted by numerous stakeholders. The office will be supervised by the Steering Committee to plan, implement, communicate and coordinate multiple stakeholders of the administrative services reform. Based on the reform framework, it is planned that ASO will cover three sectors:

1. **Administrative services and procedures**
2. **Administrative Services Centers (ASCs)**
3. **E-services**

#### 2. Scope of work

The incumbent will be reporting to the sector lead and will be responsible for liaison with ASCs and building its capacity. Indicative work may include the following:

- Participating in research and analyzing of data related to ASCs
- Preparing learning tools and presentation materials to increase capacity of ASCs
- Holding capacity building activities for ASCs
- Liaison with stakeholders and donors

#### 3. Qualifications and Experience

The incumbent is expected to have the following qualifications:

- Proven ability to build capacity of institutions
- Preferably at least 5 years of experience in building capacity, project management, academic areas
- Ability to prepare presentations, present, lecture and mobilize learning within various groups
- Experience in PR or communications
- Experience in local public administration or regulatory environment is a strong advantage

- Familiarity with the reform agenda, especially decentralization, deregulation, public administration, administrative services reform,
- Well-developed contacts among government, donor, local authorities and expert circles

#### **4. Duration, timing, and location**

The total duration of the consultancy is expected to be 12 months, with possible extension for another 12 months. The start of consultancy is expected to be May 10<sup>th</sup>, 2016. The expert will report to the Steering Committee comprising of representatives of MEDT, EDGE and other. The workplace will be in the premises of the Ministry of Economic Development and Trade of Ukraine.

#### **5. Submissions**

The candidate should be registered as a private entrepreneur (or will be registered before signing the employment agreement). Submissions must be prepared in English and delivered electronically by 17:00 Kyiv time on April 29, 2016 to the following address: [prsm@fsr.org.ua](mailto:prsm@fsr.org.ua). All submissions must include:

- 1) A summary (max. 2 pages) of the applicant's expertise and experience (in English) that explains how the candidate meets the criteria listed above;
- 2) Applicant's CV (in English);
- 3) Three names of referees;
- 4) *Proof of previous experience – only for shortlisted candidates.*